

Please read these terms and conditions carefully before completing your booking and paying for your ticket. Once payment has been received by Nature Workshops the persons named on the booking form will have entered a binding contract on the basis of these terms and conditions.

1. Agreement

Agreement on the basis these terms and conditions arise upon the fulfilment of all of the following: clearance of the payment into the bank account.

Nature Workshops reserves the right to refuse a booking, without the need to give reason. In such a circumstance, any payment accompanying the booking will be returned, including the booking fee.

The agreement is between Nature Workshops and the client(s) and is the sole agreement between these two parties.

2. Bookings

By completing the online booking form on the Nature Workshops website, you are entering into a contract with Nature Workshops and are committing to pay course fee. Upon completion of the booking form and payment, we will confirm that your course dates are reserved for you.

3. Fees

Upon receiving your full payment your booking is firm. Full payment must be made a minimum of 2 weeks before the start date of the event, unless otherwise agreed in writing by Nature Workshops.

4. Amendment or Cancellation by you

Nature Workshops will endeavour to accommodate amendments to bookings, however we cannot guarantee that it will be possible. If it is not possible to make an amendment then the original booking remains a firm contract.

Cancellation of a booking or an individual place at our courses are only accepted as written notifications (email or letter). Cancellation takes effect from the date we receive your notification. If the booking is cancelled for any reason, the following cancellation charges will apply:

1. Between 1 month and 1 week's notice – a charge of 50% of the total course cost plus booking fee will be charged.
2. Less than 1 week's notice – full charge will be made.

5. Minimum Numbers

Amendments to bookings which take the number of participants below the minimum course number will not be accepted. Nature Workshops reserve the right to cancel a programme if insufficient places have been booked and confirmed. In this instance full refunds will be made, including the booking fee.

6. Force Majeure

We will not be liable to pay any compensation if we are forced to cancel or make changes to any aspect of the training due to circumstances beyond our control which we or our partners could not have reasonably foreseen. Such circumstances include, but are not restricted to, war or threat of war, terrorist activity, riots or civil strife, industrial disputes, natural or nuclear disasters, fire, bad weather, closure of airports, ports or stations, cancellation or changes in schedules by air, land or sea carriers.

7. Insurance

Nature Workshops has full 5 million public liability insurance.

8. Complaints

In the event that a participant(s) has a complaint, Nature Workshops would appreciate that it is

brought to their attention during the training(s) in order that corrective action can be taken. However, should a problem not be resolved, a complaint should be made in writing within 28 days of the Nature Workshops training completion date.

9. Consent Form

You will be emailed a consent form to complete and bring to the course. You must complete a consent form in order to participate in each course. By signing the consent form, that person allows Nature Workshops the right to use photos, videos, voice clips and quotes for publishing, funding bids, or any other need we deem necessary. Completion of the photograph section of the consent form is optional. The consent form also gives you the option to allow Nature Workshops to hold your contact details in order to contact you with news, information and offers in the future. If you do not wish to be contacted by Nature Workshops do not tick the box agreeing for Nature Workshops to keep your details.

10. Medical Consent via booking & consent form

By signing our booking & consent form you are agreeing to be responsible for your own well-being. Please advise us of medical issues or health issues prior to booking. This allows us to be sensitive to your needs. These events are attended at your own risk; by signing this agreement you are agreeing that you are responsible for your own well-being. Nature Workshops accepts no responsibility for loss, damage or injury caused by or during attendance on any activities except where such loss, damage or injury can be shown to result directly from the negligence of Nature Workshops.

11. Health

Course participants must expect to be involved in adventurous and sometimes strenuous activities. No previous training or experience is required unless specifically stated, but you must be of good general health. We can take no responsibility in the event of any ailment or aggravation of ailment suffered either during or after the course which arises from an undeclared injury or illness.

Nature Workshops states that woodlands & other habitats are potentially dangerous places & may cause harm. Whilst we alert participant(s) to these possible dangers it is impossible to list all such hazards & dangers.

The following requires the most specific attention:

1. Participant(s) agree they are fully aware that there may be risks involved during a Nature Workshops training even under the safest conditions. Whilst we will take every effort possible to minimise risk and ensure a safe environment the participant(s) hereby agree to accept full responsibility & assume all risk(s), including those caused by acts of God, of injury, death &/or loss to his/her person &/or property, knowingly & voluntarily.

12. Changes to this agreement

Nature Workshops reserves the right to update the Terms and Conditions at any time, without notice.

Nature Workshops
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Redruth
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